

Communication Studies 202: Interpersonal Communication

Credit Hours: 3

Scheduled hours per week

Lecture: 3

Lab: N/A

Field Experience: N/A

Catalog Course Description: One-to-one communication; strengths and weaknesses of one's own communication skills; approaches to conflict; listening; verbal and nonverbal interactions.

Pre-requisites: None

Co-requisites: N/A

Course Learning Outcomes (CLO):

Upon completion of COMM 202, students should be able to:

1. Understand and describe the difference between the linear and transactional communication process
2. Interpret and evaluate how characteristics of the self and perception play a role in interpersonal interactions
3. Understand interpersonal interactions in a mediated communication context
4. Identify and describe how emotions, the use of language, nonverbal behaviors, and listening affect the interpersonal communication process
5. Understand and describe the dynamics of relational development and maintenance
6. Understand how to evaluate and manage communication climates in interpersonal interactions
7. Understand how to evaluate and manage conflict in interpersonal relationships
8. Analyze a diverse range of interpersonal interactions to determine how to execute the appropriate communication techniques in the interpersonal encounter

CLO Assessment Methods: Instructors will use a variety of methods to evaluate the CLO's listed above. Examples of assessment methods include quizzes and tests, class discussions, writing assignments, and projects/presentations.

Topics to be studied:

- Interpersonal communication theories, terms, and concepts
- Perception and the self
- Emotions, language, nonverbal behaviors, and listening
- Mediated communication
- The development and maintenance of relationships
- Conflict in interpersonal relationships
- The effects of culture and gender in interpersonal communication

Relationship of Course to Program Learning Outcomes (PLO) or Institutional Learning Outcomes:

The Institutional Learning Outcome for Human Communication and Interaction is:

Demonstrate ability to create messages appropriate to the audience, purpose, and context; critically analyze messages; accomplish communicative goals (self-efficacy); and explain the relationship between culture and communication.

This course fulfills the ILOs by developing student's ability to analyze interpersonal contexts; organize their thoughts to communicate effectively in the interpersonal setting; select the appropriate modes of communication for healthy interpersonal relationships; and improve their confidence when communicating in an interpersonal context.

Check if approved as: Foundational Learning Course Reinforcement Learning Course

Special requirements of the course:

None

Additional information:

(Anything else that may be useful.)

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Date: January 29, 2022