# SECTION 3 **STUDENT INFORMATION**

## **GENERAL INFORMATION**

**Admissions.** The Office of Admissions, located in the Center for Student Services, coordinates the admissions process and oversees the recruitment and outreach strategies of the college.

**Assessment.** The College derives many benefits from its campus-wide assessment program. Academic departments have the opportunity to reflect on what the program mission is and what a graduate from that program will know, value, and be able to do. Students find it helpful to know the goals of their academic program and how courses in their program relates to those goals. Faculty use the assessment results to determine if program goals are being met. Academic support services such as the library, student affairs, academic advisement, and financial aid make a tremendous contribution to student learning on campus. Thus, all areas of the institution can assess how they contribute to the learning environment and what changes they might make to maximize learning experiences.

**Assessment Participation.** WVU at Parkersburg requires student participation in assessment tests and surveys. The results enable the College to monitor its programs and services, to assist students in fulfilling their academic goals, and to fulfill reporting requirements to accrediting and government agencies. The Vice President for Academic Affairs, the Outcomes Assessment Committee, and the Institutional Research Officer oversee development and reporting of assessment activities. Academic and administrative departments throughout the College periodically require student input about their functions.

Students will be notified when they are expected to participate in assessments. Assessment of general education outcomes will be undertaken regularly. In addition, each program conducts its own assessments of student learning. Other assessments will be conducted as needed.

**Bookstore.** The campus bookstore carries textbooks and classroom materials as well as imprinted items and sundries.

**Cafeteria.** The college cafeteria is located in the College Activities Center and is open most hours while classes are in session. Vending machines are also available at hours when the cafeteria is closed.

**Career Services.** Current students and alumni can take advantage of career development counseling and job services to enhance their employment opportunities. The Career Services Center provides

- assistance with interview skills
- assessments
- career exploration
- cooperative education
- help in developing or updating your resume, references, and cover letter
- job postings
- job skills building

Career Services offers a jobs posting and resume database system service to all students and alumni at www.collegecentral.com/wvup.

Career Service also offers a self-paced, online career guidance tool called Career Coach. The free program at https://wvup.emsicareercoach.com/ allows students and community members to explore interests and personality and their relation to potential careers. Through a simple keyword search, you can learn about the employment prospects of hundreds of careers. The real-time information is customized for our region and includes detailed wage estimates, employment statistics and up-to-date job postings associated with any career. You'll discover what WVU at Parkersburg degree programs are right for you depending on your career goals.

Changes in Schedule. Students may change their class schedules by accessing their OLSIS account.

Regular registration typically closes 10 days before classes begin. Late registration begins the week prior to the first day of the semester or part of term and continues until the start time of the first class meeting. Once a class has begun, students may not register into it. Late fees apply during late registration.

To add a course after the start of a semester, a student must have the instructor's permission to enter a class and the permission of the Vice President for Academic Affairs, the Vice President for Student Services, or at the Jackson County Center, the Assistant Dean of the Center.

**Counseling Services.** The Center for Student Support Services carries out its missions through the provisions of a wide range of direct and indirect services in the areas of crisis/emergency intervention, brief/short-term counseling, problem solving sessions(s), consultations, education, and outreach.

The primary services provided by The Center for Student Support Services are as follows:

- 1. **Counseling Services.** The counselor provides crisis intervention, brief/short-term individual and couples counseling. Examples of issues include but are not limited to: anxiety, depression, suicidal thoughts/ ideation, stress management, substance abuse, self-confidence concerns, relationship issues, trauma, loss, and psychopathology. Services include mental health referral support.
- 2. **Problem Solving.** The Center provides students with an opportunity to engage in problem-solving sessions with the counselor.
- 3. **Psychoeducational and Outreach Programming.** Workshops and presentations are provided to student groups, individual classes, administrative units, and staff groups on a variety of topics. The Center for Student Support Services is active in its outreach efforts to promote both awareness of counseling issues and openness to prevention and treatment of mental illness, substance abuse, diminished self-confidence, and unhealthy lifestyles.

**Disability Services.** The Center for Student Support Services office is committed to helping qualified students with disabilities achieve their academic goals by providing reasonable academic accommodations. Students with documented disabilities are entitled to receive accommodations based upon documented significant functional limitations. Accommodations are provided for students with a wide range of temporary or permanent disabilities in order to provide equal access to opportunities at WVU at Parkersburg. Accommodations are tailored to the needs of the individual students rather than to a disability. Students requesting disability-related academic accommodations must register with the Center for Student Support Services prior to receiving accommodations.

Specific information regarding the documentation of learning disabilities (LD), Attention-Deficit/ Hyperactivity Disorder (ADHD), psychological/psychiatric disabilities, traumatic brain injury, physical/ medical disabilities, and visual and hearing impairments is available upon request. Visit www.wvup.edu/ disability services for information regarding accommodations for online, hybrid, or face-to-face classes.

**Center for Early Learning.** The Center for Early Learning (CEL) is a nonprofit childcare center, providing assistance for students with young children as well as for college employees on the main campus. Occasionally, drop-in services may be provided as space is available. Check with the CEL for more details.

**Frozen Records.** Individual records will be frozen if a student is under a financial obligation to the college or if the student owes money to, or is in default, in any Title IV Federal Program. Until obligations are met, students may not register for classes, receive financial aid, graduate, or receive a copy of their college transcript.

**Health and Wellness.** The Health and Wellness office provides information on how to achieve and maintain lifelong health and well-being. Various health and wellness programs that will aid in developing healthy lifestyle changes are offered during the year.

**Library.** Library services are provided to aid in classroom instruction, individual investigation, and research on the Parkersburg campus. Books and other resources are selected to meet the academic needs of the various instructional divisions and the general informational and recreational interests of the college community. Interlibrary loan service is available through the West Virginia Library Commission and the Online Computer Library Center.

**Lost and Found Articles.** A lost and found service is available for students, faculty, and staff personnel. Found articles may be left at the Campus Security Office, or the JCC administrative office, and persons who have lost articles may check there.

**Military Service, Credit for.** Students who have completed at least one year of military service may be granted credit for training received, which may be used to satisfy General Studies, physical education, or elective requirements. It is the student's responsibility to request this credit and to verify military experience.

For students enrolled in the Board of Governors Associate of Applied Science degree and/or the Regents Bachelor of Arts degree programs, a transcript from the American Council on Education (ACE) will verify military training and provide appropriate documentation for credit levels (lower-division or upper-division).

# **Notification of Rights under FERPA**

The Family Educational Rights and Privacy Act (FERPA) affords students' rights with respect to their education records including:

- The right to inspect and review their education records.
- The right to request the amendment of the record to ensure that they are not inaccurate, misleading, or otherwise in violation of the student's privacy or other rights.
- The right to consent to disclosures of personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without consent. WVU at Parkersburg has classified the following as Directory Information which may be released without prior consent: name, address, telephone number, email address, date and place of birth, major field of study, dates of attendance, classification of student level (freshman, sophomore, etc.), enrollment status (full, part-time or not enrolled), degrees and awards received including Dean's List and President's Scholar List, the listing of previous educational institutions attended, and participation in officially recognized activities.
- The right to file with the U.S. Department of Education a complaint concerning alleged failures by WVU at Parkersburg to comply with the requirements of FERPA. Family Policy Compliance Office, US Department of Education, 400 Maryland Ave. SW, Washington, DC 20202-5920

**OLSIS - Online Student Information System.** This is a web-based system which allows students access to the following on-line services:

- **Billing Information** Students can view and print their bill for a semester. In addition, accounts from prior semesters can be viewed and printed.
- **Financial Aid** Students can view and accept their financial aid awards in OLSIS under the Financial Aid section. Students receive specific instructions for uses of OLSIS for financial aid purposes in emails sent by the Financial Aid Office.
- **Holds** Holds on a student record will prevent access to registration, grades, and transcripts. The reason for the hold can be viewed in OLSIS.
- **Mid-Term and Final Grades** Student grades are available only through OLSIS. Students who need a grade report card must request it through the Records Office, located in the Center for Student Services, by the last day of finals for the semester.
- **Registration** Registration permits students to schedule classes well in advance of an upcoming term. Advisors are available to assist students in planning schedules. All priority pre-registration is conducted through OLSIS.
- **Student Information** Name, address, and e-mail address information are available for the student to view and request to update as needed.
- **Transcripts** Unofficial transcripts are available for students to view or print. Official transcripts for yourself, an employer, or another school may be submitted via a student's OLSIS account.

**DegreeWorks (MyDegree).** Track your courses and your path to graduation. With MyDegree you can see exactly where you stand toward completion of your degree or certificate. MyDegree provides you with what you have completed and what you have yet to complete to meet your goals of graduation. MyDegree is your tool to ensure you complete the right classes for your degree at WVU at Parkersburg. MyDegree can be accessed through a link from OLSIS.

**Office of Student Financial Assistance.** Located in the Center for Student Services. This office handles all questions related to student financial aid.

**Parking.** Parking is available on lots adjacent to campus buildings. Posted parking regulations are to be followed. See Fee listing regarding parking fee.

**Tuition Payments.** Tuition and fees may be paid in OLSIS using a debit or credit card or in person at the Business Office.

**Payment Due Dates.** Tuition and fees for each term are due 10 days before the start of the fall or spring term. Summer terms have other deadlines posted before each term starts. All tuition and fees must be paid by the deadline or students will be de-registered from all classes.

Tuition and fees may be paid by:

- Cash or check
- Financial Aid or Veteran's actual awards
- Third party providers (sponsors of a student)
- College payment plans (established by payment deadline)

During late registration payment of all or added classes must be paid by the end of the day in which the classes were added.

**Records Office.** The Records Office, located in the Center for Student Services, maintains the records of the student grades and enrollment.

**Residency Policy.** To establish a student's eligibility as a resident for "in-state" status for the purpose admission and assignment of tuition and fees, WVU at Parkersburg adheres to the WV Community & Technical College system policy Series 25 which may be viewed at www.wvctcs.org/images/tories/Regs\_Rules/135-25.pdf. Residency is determined by a student's permanent home ("domicile").

**Process for Classification for Admission and Fee Purposes.** WVU at Parkersburg Answer Book policy #VI-8A provides the details for the process. The student is responsible for providing documentation to establish domicile. The institution may require written documents, including affidavits, verifications, or other evidence needed to determine residency.

A request to prove domicile must be made to the Executive Director for Enrollment Management in the Admissions Office located in the Center for Student Success and must be received at least two weeks prior to the deadline for payment of tuition and fees for any semester or term. Any student found to have made a false or misleading statement concerning domicile is subject to institutional disciplinary action and will be charged the nonresident fees for each academic term.

Having been awarded in-state status at another college or university in West Virginia does not automatically transfer to or from WVU at Parkersburg, but consideration will be given if no substantive changes have been made. Out-of-state students being assessed resident tuition and fees as a result of a reciprocity agreement may not transfer that reciprocity status to another public institution in West Virginia.

## STUDENT ACTIVITIES

**Backdoor Comedy Club.** A popular series of night club style functions is held each semester on the Parkersburg campus featuring nationally recognized comedians.

**College Chorale.** The select chamber choir performs for college functions, in local and regional concerts, and on annual tours in West Virginia and surrounding states. Members may earn academic credit for participation.

**Fitness Center.** A fully equipped Fitness Center is available to students free of charge on a daily basis at the Parkersburg campus.

**Intramural Sports.** Activities are available in men's and women's flag football, men's and women's basketball, men's and woman's softball, co rec volleyball, co rec bowling, co rec golf, and recreation programs in table tennis, darts, horseshoes, backgammon, chess, etc. on the Parkersburg campus.

**Student Publications.** The Chronicle newspaper is published six times per semester by journalism students and is distributed free at various campus locations. Students earn academic credit for participation. Gambit is published each year from original prose, poetry, artwork, and photography submitted by students and others.

#### **STUDENT ORGANIZATIONS**

West Virginia University at Parkersburg has a variety of student organizations on campus. These range from academic honoraries to personal interest and program-specific clubs and organizations. National academic honoraries include Alpha Epsilon Delta, Phi Theta Kappa, Psi Beta, and Sigma Beta Delta. Additional information is available by contacting the Office of Student Support and Engagement for details about the organizations and how to contact a group's faculty advisor.

## **TESTING**

The Testing Center in the Tutoring Center provides a wide variety of testing. WVU at Parkersburg is a designated testing site for ACT for persons in the Parkersburg area, whether or not they intend to register at WVU at Parkersburg. Tests are scheduled five times per year on national test dates. Additional local testing dates are scheduled as needed for students enrolled at WVU at Parkersburg.

Placement tests are available for students who request them for course placement purposes. Some programs may require specific tests for program admission.

## TRANSFER OF CREDIT FROM OTHER INSTITUTIONS

Transfer of credits among public institutions of higher education and with West Virginia private institutions will be completed consistent with appropriate and legitimate academic integrity. WVU at Parkersburg follows Series 17, a rule established by the West Virginia Council for Community and Technical College Education and the West Virginia Higher Education Policy Commission. Details can be found at either http://www.wvhepc.edu/wp-content/uploads/2015/11/HEPC-Series17-FinalFileSOS-2015-11-24.pdf or http://webhost-wp.wvnet.edu/wvctcs/wp-content/uploads/sites/15/2016/05/Series17-Transfer\_Rule-Final\_File.pdf

**Veterans Resource Center.** The Veterans Resource Center, located near the College Activities Center, provides special assistance for veterans applying for veterans' educational benefits.

Weather Cancellations. Students may check on the status of classes by visiting the college website.

## The Emergency Alert System.

The communication system is used only to inform the campus community of an emergency, the impact the emergency has on class schedules, and other key information in terms of recommendations to the message recipients. Messages are delivered through a variety of methods, including text messages, with a message lead of: ALERT! Campus community members are automatically enrolled in the program although an opt-out procedure is available.

## WITHDRAWAL PROCEDURES

**Withdrawal From the College or Individual Classes.** Students withdrawing from an individual course or the College must access their OLSIS account.

**Failure To Withdraw.** Failure to process withdrawal forms at the Records Office, in the Center for Student Services, at the Jackson County Center, or the OLSIS account can lead to grades of F or FIW in all classes for which the student was registered but did not complete.

# CODE OF STUDENT CONDUCT SUMMARY

(Board of Governors Policy D-46)

West Virginia University at Parkersburg expects that every member of its academic community share its historic and traditional commitment to honesty, integrity, and the search for truth. In addition, West Virginia University at Parkersburg is concerned with the living and learning environment of all its students. It is expected that each person will grow to have greater respect for self, others, and property. Students and student organizations are required to engage in responsible social conduct that reflects credit upon the college community and to model good citizenship.

It is further expected that every member of the academic community will respect the democratic process, a society based on law, and the basic tenets on which our country was founded. All students at West Virginia University at Parkersburg are citizens of the larger community, and as such are free to exercise their fundamental and constitutional rights. Rights and responsibilities under local, state, and national law are neither abridged nor extended because of student status and each student must be mindful of his/her responsibility in this regard.

The college will not request special consideration for students charged with violations of a city, county, or state law on the basis of their status as students, nor will prosecution by federal, state, or local authorities necessarily preclude disciplinary action by the college.

Students charged with violations of the conduct code will be provided substantive and procedural due process and the right of appeal. Their right to be treated with respect and dignity will be protected.

When a student is charged with a specific violation, the college will employ procedures for determining if the charge is fair and accurate. This document enumerates and explains specific procedures used in determining the fairness and accuracy of such charges and the sanctions which might be imposed if the charges are found to be true.

Opportunities for participation in the process and equality of treatment are afforded all students, irrespective of race, religion, age, sex, handicap, or national origin. To ensure this, state and federal regulations and the guide lines and requirements of Title VI of the Civil Rights Act and Title IX of the Higher Education Act of 1972 are followed.

The mission of West Virginia University at Parkersburg, as further elaborated in its mission statement, is to, among other things, educate its members and prepare them for responsible and full participation in society. In implementing this Code, the college is not seeking to be punitive or adversarial. The collegiate nature of the educational mission requires that all members of the college community unite to administer and support this Code and to suggest change and improvement as necessary.

## Jurisdiction of the Code of Student Conduct

The Code of Student Conduct shall apply to conduct that occurs on WVU at Parkersburg premises, at WVU at Parkersburg sponsored activities, and to off-campus conduct that adversely affects the WVU at Parkersburg community and/or the pursuit of its objectives.

Each student shall be responsible for his/her conduct from the time of application for admission through the actual awarding of a degree, even though conduct may occur before classes begin or after classes end, as well as during the academic year and during periods between terms of actual enrollment (and even if their conduct is not discovered until after a degree is awarded). The Code of Student Conduct shall apply to a student's conduct, while a student, as defined in this Code, even if the student withdraws from school while a disciplinary matter is pending. The Vice President of Student Services or his/her designee shall decide whether the Code of Student Conduct shall be applied to conduct occurring off campus, on a case by case basis.

## **Standards of Conduct**

The Institution considers the following to be categories of misconduct:

- Unauthorized possession or duplication of keys to college-owned or controlled property
- Use of any tobacco product, as defined by the college, on campus property
- Disruption of, or inciting others to disrupt or obstruct teaching, research, administration, disciplinary proceedings, or college activities on or off campus
- Unauthorized occupancy of college buildings
- Theft, attempted theft, alteration, or malicious destruction of college, faculty, staff, or student property or equipment
- Possession, use, or distribution of alcohol, illicit drug, or controlled substances, except as permitted by law; or public intoxication
- Intentional false reporting of a fire or bomb or other explosive device that allegedly has been placed on school property. Tampering with or falsely activating any safety equipment
- Dishonesty including fraud, forgery, or knowingly furnishing false information
- Lewd, indecent, or obscene conduct on college-owned, sponsored, or supervised function
- Illegal or unauthorized possession or use of firearms, guns, knives, other weapons, explosives, dangerous chemicals, fireworks, or other items with potential to cause harm, or use of any item, even if legally possessed, in a manner that harms, threatens, or causes fear to others
- Physical or verbal abuse, intimidation, threats, or harassment of any kind which threatens or endangers the health, well being, or safety of any person
- Abuse of the Code of Student Conduct and hearing procedures; violation of prior disciplinary rulings or sanctions
- Hazing of any kind as defined by college hazing policy (See Answer Book #VI-3C)
- Sexual harassment as defined by college policy (See BOG Policy A-44)
- Misuse of the college computer system as defined in BOG Policy E-57 and explained in Answer Book #VII-1 including:
- Interference or impairment to the activities of others
- Unauthorized access and use of the resources of others
- Damage or impairment of college resources
- Unauthorized commercial activities
- Violation of city, state, or federal laws
- Failure to comply with the lawful directions of any college official or employee who is acting in the performance of their duties
- Violation of federal, state, or local law
- Violation of any published college policies, rules, or regulations published in hard copy or available electronically on the college website
- Inciting others to commit any of the acts listed above; involvement as an accessory to any of these acts; assisting or encouraging others to engage in violation

## **Disciplinary Action**

Violation of these standards may result in the initiation of a disciplinary complaint against the student by another student, by a faculty or staff member, or by any academic or administrative officer of the college and subsequent disciplinary action by the college.

Complaints need to be submitted to the Vice President for Student Services as soon as possible after the event or discovery takes place, but no later than ninety days.

The Vice President for Student services shall conduct a preliminary investigation to ascertain the appropriate disciplinary action.

Disciplinary actions of the college include, but are not limited to:

- An official warning
- Activity Restriction
- Probation
- Fines
- Restitution
- Discretionary Sanctions
- Interim Suspension
- Suspension
- Expulsion

Any student involved in a disciplinary hearing or the appeal process will be afforded proper due process. This includes, but may not be limited to, a written statement of the charges, a fair hearing, and the opportunity to present relevant evidence.

The Complete Code of Student Conduct, including Disciplinary Hearings and Appeal Procedure and Confidentiality can be obtained online at http://www.wvup.edu/about/board-of-governors/policy/d-students/